



Acceptable proof documents

You may be asked to send the documents below to us if we have not been able to verify your identity and/or address. To help us verify your account you will be required to send either original or certified copies of proof of identity and proof of residency (referenced in the table below), via post within 7 days of applying for an RCI Bank account, ensuring you include your application reference.

Our address is 'Freepost: RCI Bank' (That's all – no stamp or address details needed).

Any originals will be returned to you as soon as possible. Please note, the same document cannot be used for proof of both Identity and Residency.

We can accept the following documents:

Proof of Identification (One item from the below)

| Proof of Identification | Validity requirements |
|---------------------------------------------------------------------------------------|--------------------------|
| A copy of your valid (signed) Passport | Document must be in date |
| A copy of your valid UK photocard Driving Licence (Full or Provisional) | Document must be in date |
| UK Settled Status / Right to Remain / Right to Reside / Indefinite Leave to Remain ID | Document must be in date |
| Original valid Northern Ireland Driving Licence (both parts) | Document must be in date |
| Original valid National Identity Card for EU Nationals | Document must be in date |
| Original valid Identity Card issued by the Electoral Office for Northern Ireland | Document must be in date |



Proof of Residency (One item from the below)

| Proof of Residency | Validity requirements |
|--------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|
| A copy of your valid UK photocard Driving Licence (Full or Provisional) | Document must be in date |
| Original valid Northern Ireland Driving Licence (both parts) | Document must be in date |
| UK Settled Status / Right to Remain / Right to Reside / Indefinite Leave to Remain ID | Document must be in date |
| Original UK Bank / Building Society Statement | No more than 3 months old |
| Original Benefits Agency Notification (Child Benefit, Tax Credit, Pension, Income Support, Incapacity and Disability Benefits) | No more than 12 months old |
| Original HMRC Notification (Coding, Demand, General Correspondence) | No more than 12 months old or within current financial year |
| Original UK Mortgage statement from a recognised lender | No more than 12 months old |
| Original Pension statement | No more than 12 months old |
| Original Council Tax bill (valid for the current year) | No more than 3 months old |
| Original Utility bill (Gas, Electric, Landline) | No more than 3 months old |
| Water bill | No more than 12 months old |

We're here to help, 7 days – if you have any questions, please e-mail hello@rcibank.co.uk or call us on **0345 6056 050**.

Braille, large print and audio versions available on request.